

# After Hours Support

## Residential Aged Care

### My Health Record in aged care

If you are involved in implementing MHR in your organisation, consider the below resources:

#### 1. Consider My Health Record guidelines

ACIITC has collaborated with the ADHA to deliver My Health Record Guidelines for Residential Aged Care.

[Access the guidelines](#)



#### 2. Register and set-up access

The Australian Digital Health Agency (ADHA) offer an overview on what's required to set-up MHR

- [Access set-up overview](#)
- [Check that your software is compatible](#)

[digitalhealth.gov.au](https://digitalhealth.gov.au)

#### 3. Additional learning

Access learning modules to learn about online services required to access My Health Record

[Access Services Australia](#)



Services Australia

#### 4. Seek technical support

If you require direct support, it can be arranged by contacting the ADHA.

1. Complete the registration checklist to support your request.  
(This is found in the "My Health Record Registration Support" resource)
2. Include the completed checklist in your email to the ADHA  
[mhr.registration.RAC@digitalhealth.gov.au](mailto:mhr.registration.RAC@digitalhealth.gov.au)