

# ASPIRE SUPPLIER REGISTRATION

# How to <u>register as a supplier</u> (paid participation)

# What you need to complete your registration

Having the following information at hand will help you register as a supplier for paid participation.

Please note that for payment purposes you are considered a 'contractor' to WAPHA for the time you are engaged with us. WAPHA must pay superannuation to all contractors, in addition to the agreed paid participation amount.

Registering as a supplier in ASPIRE, you have the option to register as either an 'Individual' or as a Business e.g., 'Sole Trader' (which means you are an 'individual running a business').

l am registering as an Individual what will l need…			I am registering as a Business what will I need…				
•	Your Full Legal Name	•	Your Legal Entity Name				
•	Tax organisation type: Individual	•	Tax organisation type: Business e.g., Sole				
•	ABN (Australian Business Number) or		ABN (Australian Business Number)				
•	Tax File Number (Required if you do not have an ABN)	•	Bank Account details: BSB, Account, Account Name				
•	Bank Account details: BSB, Account, Account Name	•	Address				
٠	Address	•	Contact details				
•	Contact details						

# **Recipient Created Tax Invoice (RCTI) Agreement**

An RCTI agreement will expedite the payment of invoices with WA Primary Health Alliance (WAPHA). This system relies on WAPHA issuing a tax invoice on behalf of a supplier.

However, this can only be done under GST legislation if there is an RCTI agreement between the supplier and the recipient.

The key benefit of entering an RCTI agreement with WAPHA is expediting payments.

You, or your enterprise, must be registered for GST to enter the RCTI agreement.

To enter this agreement, review the Written Agreement below and mark the box as part of Step 1 during the registration process. If you do not mark the box, you will need to submit a Tax Invoice for WAPHA to pay you or your enterprise.

#### WRITTEN AGREEMENT

The recipient and the supplier declare that this agreement relates to the above supplies. The recipient can issue tax invoices in respect of these supplies. The supplier will not issue tax invoices in respect of these supplies. The supplier acknowledges that it is registered for GST and that it will notify the recipient if it ceases to be registered. The recipient acknowledges that it is registered for GST and that it will notify the supplier if it ceases to be registered. Acceptance of this recipient created tax invoice (RCTI) constitutes acceptance of the terms of this written agreement. Both parties to this supply agree that they are parties to an RCTI agreement. The supplier must notify the recipient within 21 days of receiving this document if the supplier does not wish to accept the proposed agreement.

# Saving your registration

You can save and return to your registration at any time. Just click the 'save for later' button and you will be emailed a link to your partially completed registration. **Note**: you will need to re-enter your ABN.

# Notice about the collection, storage, and use of your private information.

The information you provide will be used to maintain contact with you. WAPHA uses an encrypted / secure process to capture and store all data captured through ASPIRE.

To find out more about how we use, and store, information please view our Privacy Policy.

# Need further help?

Please refer to the FAQ (Frequently Asked Questions) at the end of this document for further details.

If you have any questions or a technical query or need help with the registration process, please contact <u>practiceassist@wapha.org.au</u> or the Practice Assist team on **1800 2 ASSIST (1800 2 277 478).** 

# **Supplier Registration Process**

Click this link to REGISTER AS A SUPPLIER

The supplier registration process includes four steps / sections.

Each section requires you to provide valuable information about your organisation. The sections include:

- 1. Company details
- 2. Company contacts
- 3. Company addresses.
- 4. Bank accounts

## 1. Company details

Enter the details for yourself as a contractor. You must complete all mandatory fields (those marked with an \*) as well as those listed below (and highlighted in yellow in the screen shot):

- 1. **Company name** Enter your full legal name or your Legal Entity Name
- 2. **Tax organisation type-** Select 'Individual' unless you are register as another tax organisation type i.e., 'Sole Trader' etc.
- 3. Supplier type- Select 'Operational Supplier'.
- 4. Tax country- Select 'Australia'.
- 5. **ABN**:
  - □ Enter your Tax File Number if you are not registered for GST.
  - □ Enter your Australian Business Number if you are GST registered.
- 6. ACN (Australian Company Number)- Enter only if you are registering as a business.
- 7. **GST (Goods and Services Tax) registered:** 
  - □ Select 'No' if you are not registered for GST.
  - □ Select 'Yes' if you are registered for GST.
- 8. **RCTI** (Recipient Created Tax Invoice) <u>\*refer to registration section above for more information</u> <u>about RCTIs</u>
  - select 'No'

- select 'Yes'.
- 9. Indigenous owned <u>\*refer to FAQs for more information on how this is classed before selecting yes/no</u>
- 10. Your contact information- Enter your full first and last name, email and confirm email address.

#### Important points

- Business registration: to populate your ABN, first select the tax country (Australia) and then enter your ABN.
- When registering as an 'Individual' that isn't registered for GST, you must provide your Tax File Number in the ABN field as WAPHA must pay superannuation to all contractors, in addition to the agreed paid participation amount.
- You can provide current insurance expiry dates in the additional information section (optional).

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* Tax Organization Type	ABN C
* Supplier Type	
Corporate Web Site	
Attachments None -	
Additional Information	
Professional Indemnity Expiry mm/dd/yyyy	Professional Indemnity Policy Number
Public Liability Expiry 56	Public Liability Policy Number
Workers Compensation Expiry mm/dd/yyyy 6	Workers Compensation Policy Number
ACN 6	Recipient Created Tax Invoice (RCTI) 🗸 8
GST Registered V 7	Indigenous Owned 🗸 9
(our Contact Information	
inter the contact information for communications regarding this registration.	
* First Name	
* Lest Name	
* Email	10
* Confirm Email	

Once complete, click the 'Next' button to move to the Contacts page.

## 2. Company contacts

The contact details you entered during step 1 will be displayed on this page.

To ensure our Finance team can contact you as an authorised representative, click on the 'Edit' pen icon for your contact created during step 1 to add:

- 1. Phone or Mobile number
- 2. Your Job Title
- 3. Role- Click on 'WAPHA\_Supplier Bidder'

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Name		Job Title	Email	Administrative Contact	Request User Account	Edit	Delete
Jones, Lisley		Practice Manager	lisley jones@abcmedical	~	~		×
Columns Hidden 7							

	Salutation	~						Phone		•			
	* First Name	Jennifer					1	Mobile	61	•	401	215458	
	Middle Name							Fax		•			
	* Last Name	Jones			_			* Email	jjones@	ogmai	l.com		
	Job Title	Practice Principa	al	2									
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	Supplier Self Service Administrator Manages the profile information for the supplier company. Primary tasks include updating supplier profile information and requ												
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Remove the 'Administrative contact' tick as you will be the only contact on your individual profile in ASPIRE and will receive emails about this registration.

The box for 'Request user account' should remain ticked.

Salutation	<b>`</b>	Phone
* First Name	Steve	Mobile
Middle Name		Fax V
* Last Name	Harvey	* Email steve.harvey@abcmedical.org.au
Job Title	Assistance PM	
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Click 'OK' once this step is complete. Then click the 'Next' button.

# 3. Company address

Please enter your Supplier Address (i.e. ABN address) in this section. To add this address, simply click the '+ create' icon.

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ter at least one address for remit-to and ordering address purposes.					
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Address Name Address		Phone	Address Purpose	Edit	Delete
data to display.					
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Complete all other fields including:

- Address Name- Enter a 'unique identifier' such as the suburb of your address i.e., Connolly.
- Address Line 1 (optionally 2 & 3) see below example.
- Suburb
- State
- Postal Code
- Address Purpose check all three 'address purpose' boxes (this field sets you up for the permissions you require,) including:
  - $\sqrt{}$  Ordering
  - √ Remit to
- Phone
- Email

Once you have entered your address, you now need to link yourself to your address. You do this by clicking the 'Actions' drop-down menu and choosing 'select and add.'

Create Address					
* Address Name	CONNOLLY	* Address Purpose	<ul> <li>Ordering</li> <li>Remit to</li> </ul>		
* Country	Australia 🔻		<ul> <li>Reflict to</li> <li>RFQ or Bidding</li> </ul>		
* Address Line 1	CONNOLLY Medical Practice	Phone	61 💌		
Address Line 2	1 Faireway Circle	Fax	61 🔻		
Address Line 3		Email			
* Suburb	Connolly				
* State	WA	•			
* Postal Code	6027				
Address Contacts					
Selective contacts that are assoc	ciated with this address.				
Actions	🕶 🗙 🛃 🏢 Freeze 🚆 Deta	ch ∉≣ Wrap			
Remove		Job Title	Email	Administrative Contact	User Account
N Select and Add					
Columns hidden 4					

Click on the relevant contact/s from the list and then select 'apply' followed by the 'OK' button.

Select and Add: Contacts			×
Search			
Name		Job Title	Sea <u>r</u> ch Reset
Name	Job Title	Email	Phone
Harvey, Steve	Assistance PM	steve.harvey@a	
Jones, Lisley	Practice Manager	lisley.jones@ab	
Rows Selected 1 Columns Hid	lden 1		
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Click 'Ok' again on the Create Address page once your name has been linked.

Create Address					
* Address Name	CONNOLLY	* Address Purpose	Ordering     Remit to		
* Country	Australia 🔻		<ul> <li>RFQ or Bidding</li> </ul>		
* Address Line 1	CONNOLLY Medical Practice	Phone	61 🔻		
Address Line 2	1 Faireway Circle	Fax	61 🔻		
Address Line 3		Email			
* Suburb	Connolly				
* State	WA	•			
* Postal Code	6027				
Address Contacts Select the contacts that are assoc	iated with this address.				
Actions View View Format	🗙 🛃 🏢 Freeze 🔛 De	<b>tach</b> ⊸ll Wrap			
Name		Job Title	Email	Administrative Contact	User Account
Jones, Lisley		Practice Manag	ger lisley.jones@ab	~	~
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Click the 'Next' button to continue to the bank accounts section.

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iter at least one address for remit-	o and ordering address purposes.					
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Address Name	Address		Phone	Address Purpose	Edit	Delete
CONNOLLY	CONNOLLY Medical Practice,1 Faireway Circle,Connolly WA 6027			Ordering; Remit to; RFQ or Bidding	1	×
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# 4. Bank account

You can now create a bank account for your paid participation payments.

Click the '+' icon to add your bank account.

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Account Number		IBAN	Currency	Bank		Edit	Delete
data to display.							
Columns Hidden 8							

Input all the following details and then click the 'OK' button:

- Country Australia
- Bank first three digits of your BSB
- Branch second three digits of your BSB
- Account number
- Account name

Create Bank Account								
Enter account number or IBAN unless account number is marked as required.								
* Country	Australia	▼ IBAN						
Bank	035 - WBC 🗸	Currency	•					
Branch	016 - Central Market	~						
* Account Number	57655468							
Additional Inform	nation							
Account Na	ame Connolly Medical Group	Agency Location Code						
Alternate Account Na	ame	Account Type	~					
Account Su	uffix	Description						
Check Di	igits							
Comments								
Note to Approver								
			Create Another OK Cancel					

#### Important points

- Only fields populated in the screenshot above need to be entered in the bank account.
- Please exclude/ignore IBAN and currency fields.
- If you have entered the incorrect account details after clicking 'Ok', please continue your registration and then contact Practice Assist (see 'Need further help'). Please do not email bank details to WAPHA.

Click the 'Next' button to continue to the review page.

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Account Number		IBAN	Currency	Bank	Edit	Delete
3000/5468				035 - WBC	/	×
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# **Review and register**

You can review and / or update your details at this (or any) point by clicking the 'back' button or by clicking on the relevant icon at the top of the page.

Once you are happy with the details you have provided, click the 'Register' button to submit your registration.

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teview Supplier Registration: ABC Medicals Groups ③	Back Magt Save for Later Register Cance
Company Details	
Company Name ABC Medicals Groups	Tax Country Australia
Tax Organization Type Trust	ABN 123123413
Supplier Type General Practice	
Corporate Web Site	
Additional Information	
Professional Indemnity Expiry	GST Registered Yes
Public Liability Expiry	Recipient Created Tax Invoice (RCTI) Yes
Workers Compensation Expiry	Indigenous Owned
ACN	
llachments Actors • Ves ▼ + ×	
Type Category * File Name or URL Title Descrip	tion Attached By Attached Date
to data to display.	

After clicking the 'Register' button a confirmation message will be displayed stating that your registration request was submitted.

Santaria aspire			🗋 🛈 Sign In	
	Confirmation X			
	Your registration request was submitted. You will receive an email after your registration request is reviewed.			
		,		
				_

# Post registration notifications

Once you submit your registration in ASPIRE it will be reviewed and verified by an administrator. If any critical information is missing, you may be contacted by our team.

Following your approval as a supplier in our system, you will receive important notifications from ASPIRE to your registered mailbox from the following email address:

evif.fa.sender@workflow.mail.ap1.cloud.oracle.com. Note – please check your spam folder in case you do not receive these emails.

Below are examples of the email notifications you should expect to receive.

# Notification of supplier registration approval

This email will be sent to you/an authorised representative confirming a registration request has been approved. No action is required - this is just a notification.



# Notification to reset your ASPIRE password.

The below notification requires you to reset your ASPIRE password. Click on the link in the email to reset your password.

Oracle Fusion Applications-Welcome E-Mail				
evjf-test.fa.sender@workflow.mail.ap1.cloud.oracle.com <evjf-test.fa.sender@workflo< th=""></evjf-test.fa.sender@workflo<>				
Dear Clinic Downtking,				
Congratulations! Your Oracle Fusion Applications account has been successfully created.				
Please follow the link below to reset your password.				
https://fa-evif-test-saasfaprod1.fa.ocs.oraclecloud.com:443/hcmUI/faces/ResetPassword? ase.gid=a333c43578124f0f902639e111df8ed7				
For any issues, contact your system administrator.				
Thank You, Oracle Fusion Applications				

**Note** - if the link has expired, you will land at the below page. You can recover your access to ASPIRE by using the 'Forgot Password' functionality.

# **Resetting your password via ASPIRE**

Open up the ASPIRE portal. Click on 'Forgot Password.'

Sign In Oracle Applications Cloud
Company Single Sign-On
Password Forgot Password
English ~

Provide your username (registered email address) and select 'Forgot Password.' Click 'Submit'

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Fo	rgot Password	d			
ι	Jser Name or Email	il			
0	Forgot user name				
0	Forgot password				
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You will receive another notification in your inbox to reset your password.



# Password reset confirmation.

The below notification will be sent to you after you have reset your password in ASPIRE.

WAPHA Aspire - Password Reset Request
evjf.fa.sender@workflow.mail.ap1.cloud.oracle.com To Pawan Remation 1) If there are problems with how this message is displayed, click here to view it in a web browser.
Jear <del>Rewetkar Deven,</del>
You have requested to reset your password for WAPHA Aspire through Self Service Portal
Please follow the link below to reset your password.
eq:https://fa-evif-saasfaprod1.fa.ocs.oraclecloud.com:443/hcmUI/faces/ResetPassword?ase.gid=2d5ce1ce0bd147349238c40b48c9d36f
If you did not request this information or have any queries, please contact WAPHA's IT support team, Netlink at support@netlink.com.au.
<sup>*</sup> hank You,
NAPHA Aspire Administrator

# Frequently Asked Questions (FAQ)

# Q. Can I register my business multiple times?

A. You cannot register multiple businesses with the same ABN.

Multiple businesses can be registered, however they must each have a unique ABN. To register multiple businesses under the same ABN, please create multiple addresses (for each business) in the registration process and multiple contacts (if needed).

## Q. Can I create multiple addresses?

A. Yes, multiple addresses are allowed.

## Q. Can I create multiple bank accounts?

A. We recommend only one bank account be created. If you have a business requirement to establish multiple bank accounts across different addresses, please contact us at <u>practiceassist@wapha.org.au</u> for further guidance.

# Q. I have realised I have made a mistake; can I update my details before I submit my registration?

A. Yes, you can navigate back at any stage in the registration process by clicking the 'back' button or alternatively clicking the relevant icon at the top of the page (refer to instruction manual).

## Q. Can I update my details after I have submitted my registration?

A. Once your registration has been submitted you cannot update your submission in ASPIRE. If you do need to make a change, please contact us at <u>practiceassist@wapha.org.au</u> for further guidance.

## Q. Can I save my partially completed registration and finalise it at a later date?

A. Your registration can be saved at any time. Click the 'save for later' button and you will be emailed a link to your partially completed registration.

## Q. How will I know the status of my registration?

A. Once you submit your registration, you will receive an email from <u>evif.fa.sender@workflow.mail.ap1.cloud.oracle.com</u>advising it has been approved along with portal access details. If you haven't received this approval email, please check your spam folder.

## Q. How do I access the system once I have registered?

A. Once your registration has been evaluated and approved you will receive an email from <u>evif.fa.sender@workflow.mail.ap1.cloud.oracle.com</u> with a link to reset your password.

## Q. Can I update by business details after my registration has been approved?

A. When you are registered you will be able to update all your organisation's details except your bank account. To update your bank account please contact us at <a href="mailto:practiceassist@wapha.org.au">practiceassist@wapha.org.au</a>. \*PLEASE DO NOT send bank details to WAPHA via email.

# **Q: How is 'Indigenous Owned' classed in WAPHA's registration process?**

A: To be classified as an Aboriginal owned business, in the case of a Individual/Sole Trader/Business the business must be 100% owned by an Aboriginal and/or Torres Strait Islander person(s). For businesses structured as either a Partnership, Company or Trust an Aboriginal and/or Torres Strait Islander person(s) must own 51% or more of each class of partnership interest, shares or be the majority beneficial owner.

## Q: Once I have created a profile in ASPIRE, can I update my contact details?

A: You will be able to log in to the <u>ASPIRE portal</u> at any time by entering in your Username & Password. Do not click on 'Company Single Sign-On'. (See below image).

Sign In Oracle Applications Cloud
Company Single Sign-On
User ID User ID
Password Password Forgot Password
Sign In

Then click on 'Supplier Portal', then select 'Manage Profile' and edit your contact details. Although, any changes to your bank details contact <a href="mailto:practiceassist@wapha.org.au">practiceassist@wapha.org.au</a> or the Practice Assist team on **1800 2 ASSIST (1800 2 277 478).** 

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