Request for Expression of interest FOR:

# Head to Health Adult Mental Health - Satellite (Northam)

**REQUEST NUMBER:**

# Closing Time: 2.00PM, THURSDAY 31 AUgUST

# Perth, Western Australia

## Part A: About THis expression of Interest Process

Your organisation is to read and keep this part.

## Background

The WA Primary Health Alliance (WAPHA) is undertaking an Expression of Interest (EOI) process to assist with the planning of the Head to Health Adult Mental Health - Satellite (Northam). Further information about the proposed services can be found in ‘Part B: Potential Service Requirements’.

WAPHA wishes to gauge the level of interest within the primary health care sector for the provision of the service outlined in ‘Part B: Potential Service Requirements’.

## How this EOI process works

The issue of this EOI Request is not a Request for Tender. As such, it is not a commitment or representation of any kind that WAPHA will issue a Request for Tender to provide the service.

WAPHA may contact one or more of the organisations that lodge a Registration Form (‘the Respondents’) in the future to discuss the service or WAPHA’s plans or needs generally. WAPHA may take the Respondents’ views and feedback into account when developing any future Request for Tender relating to this service. However, lodgement of a Registration Form will not guarantee that WAPHA will consult with or short list your organisation, for any future process regarding these proposed services.

## How to register your interest

If your organisation is, or may be interested in providing this service either now, or sometime in the future, please complete the Registration Form found in Part C. Please note, your Registration Form, must be submitted by the closing date and time listed on the front cover of this EOI Request.

You can lodge your Registration Form by email to tenders@wapha.org.au

## WHERE TO GET MORE INFORMATION

If you have any queries about this EOI process, please email [tenders@wapha.org.au](mailto:tenders@wapha.org.au).

## Part B: POTENTIAL Service RequireMents OVERVIEW

**Head to Health – Satellite (Northam)**

Head to Health centres and satellites, collectively referred to as ‘sites’, are designed to provide a welcoming, low stigma, soft entry point to engagement, assessment and treatment for people who may be experiencing moderate to high levels of distress or crisis, including people with conditions too complex for many current primary care services, but who are not eligible for, or who need more timely care than that available through public mental health services.

Head to Health is also intended to offer immediate, short to medium term episodes of care and service navigation to connect people to ongoing services. It will assist adults seeking help in times of crisis, or as needs emerge, to have access to on-the-spot care, advice and support provided by mental health professionals – without needing a prior appointment.

Head to Health sites are intended to complement, not replace or duplicate, mental health services already provided. They are not designed to offer longer term ongoing care but will be based on an episode of care model, delivering packages of evidence-based care and family support to cover the short to medium term, based on clinical judgement and individual need, including interventions to support those with associated Alcohol and Other Drug (AOD) misuse.

Centres and satellites, whilst both working within the principles of this service model, differ in their service delivery due to their structure and resourcing, outlined below.

• Centres - Head to Health centres are stand-alone multi-disciplinary mental health services providing immediate, and short to medium term mental health support for people in distress and/or with moderate to severe mental illness.

• Satellites - Satellites are multidisciplinary, collaborative mental health services embedded within existing primary care settings. Satellites are expected to be closely connected with the nearest centre to support clinical governance, administration efficiency and expand the geographic reach of community based mental health services.

**Service Objectives**

The objectives are:

• Offer a highly visible and accessible ‘no wrong door’ entry point for adults and their families to access information and services which are designed to empower, support and improve their psychological and physical health, and social and emotional wellbeing.

• Provide information and services which can assist those providing support to people in need.

• Provide a welcoming, compassionate, culturally appropriate and safe environment that is inclusive for all people accessing services or supports that are trauma-informed, person-centred and recovery-focused.

• Provide access across extended hours to best practice on the spot advice, support and care for immediate, short term, and where appropriate, medium term needs delivered by a multidisciplinary collaborative professional health care team providing discipline specific and interdisciplinary care including a suitably trained peer support workforce, nursing and allied health and specialist medical care, without prior appointments or a fee.

• Assist people in need to find, access and effectively utilise digital forms of help including information, support and therapies. Support people to connect to pathways of care through integration with longer term existing community mental health services where these are accessible and appropriate, local Primary Health Network commissioned services, or GPs and state and territory funded services, as required.

• Provide an option for intervention and support that may reduce the need for emergency department attendance.

• Explore opportunities for the development and utilisation of innovation to complement defined core functions, and to meet gaps in the provision of mental health services in the region.

• Implement appropriate confidentiality and privacy arrangements in accordance with relevant legislation.

* Operate under robust effective governance frameworks that support connectivity to other supports and services, to ensure transparency and accountability and maximising service quality.

## PART C: REGISTRATION FORM

## This part is to be completed by your organisation and submitted.

|  |  |  |
| --- | --- | --- |
| Respondent Information | | |
| Name of legal entity: | [Insert name] | |
| Trading name: | [Insert name] | |
| Registered address or address of principal place of business: | [Insert address] | |
| ACN: | [Insert number] | |
| ABN: | [Insert number] | |
| Contact Details  for Registration Form: | Name :  Position :  Phone :  Email : | [Insert name]  [Insert position]  [Insert phone]  [Insert email] |
| Please indicate if you have the following core requirements for the proposed service: | | |
| [Core Component 1].  Accreditation against one of the following Mental Health Standards:  (a)  National Safety and Quality Health Service (NSQHS) Standards; or  (b)  National Standards for Mental Health Services 2010  [Core Component 2].  Have space available in premises to deliver the service (reminder this is co-located and not stand alone) or have an established relationship/partnership/local collaboration with a local primary care provider who has space potentially available to be utilised.  Please provide a brief overview on the potential space available and, if applicable, the relationship between yourself and the local primary care provider  [Core Component 3].  Are a primary care organisation.  Yes  No  [Core Component 4].  Potential premises are centrally located in main part of Northam townsite (close proximity to Fitzgerald Street East)  Please provide a brief overview of the location of the premises:  [Core Component 5].  Workforce – a multidisciplinary collaborative approach. Under core functions of the Head to Health Modal (more info available at <https://www.health.gov.au/resources/publications/service-model-for-head-to-health-adult-mental-health-centres-and-satellites-revised-june-2021>) sites will establish multidisciplinary collaborative teams with appropriate clinical governance.  Please provide a brief overview of your experience/examples in having multidisciplinary collaborative teams for service provision and the associated clinical governance arrangements: | | |
| Please include any additional comments you wish to make | | |
|  | | |